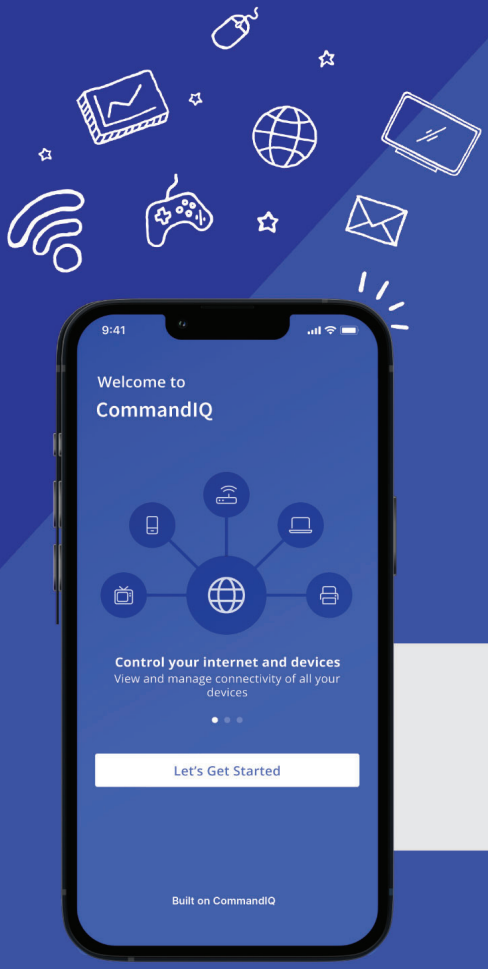

CommandIQ® Guide

Taking Home Network Performance and Control To Another Level

CommandIQ® gives you easy access to a snapshot view of your home or small business network. Through the app you can view all the connected devices on your network, set up parental controls or a guest network, change your SSID and password, and more. CommandIQ puts you in charge!

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701-748-2211 www.westriv.com

SET-UP GUIDE

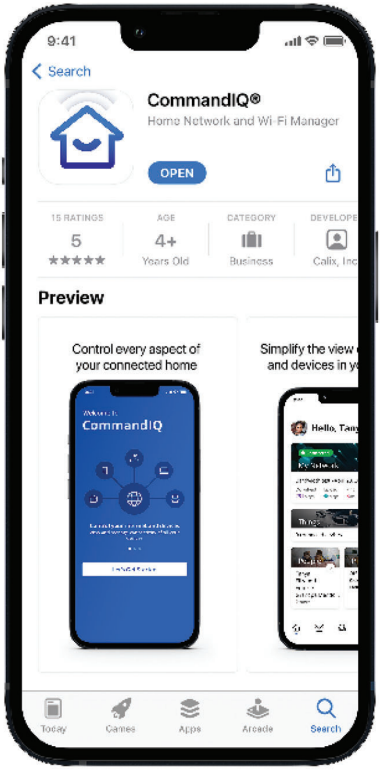
CommandIQ

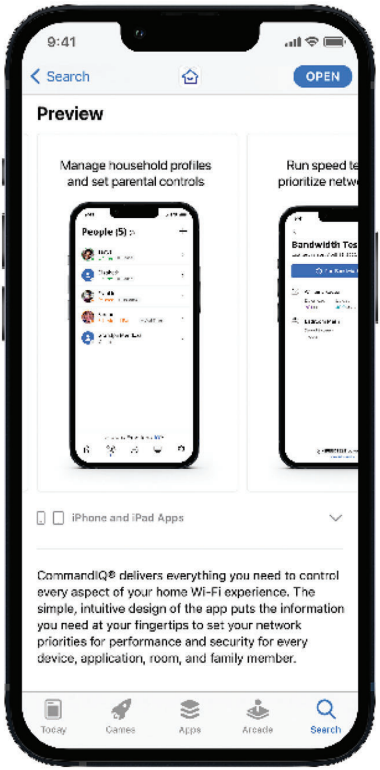
One app to rule them all!

Welcome to the future! The GigaSpire BLAST is the ultimate Wi-Fi system. To begin, download the CommandIQ App from the Apple App Store or the Google Play Store and install onto your phone or tablet.

Download on the App Store

GET IT ON Google Play





WRT offers top-rated 24 hour tech support by calling 701-748-2211

SET-UP GUIDE

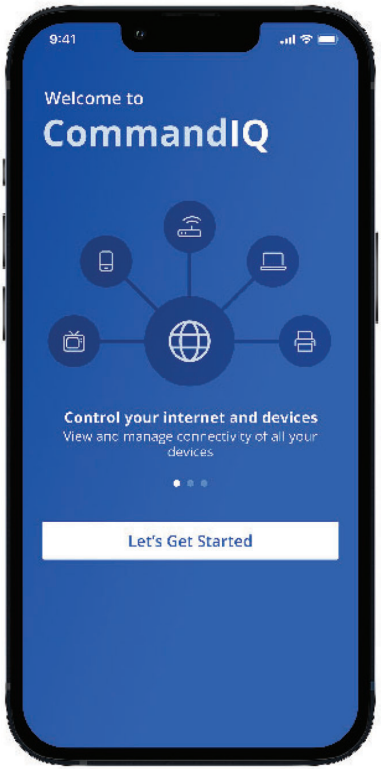
App set up

Setting up your app has never been easier!

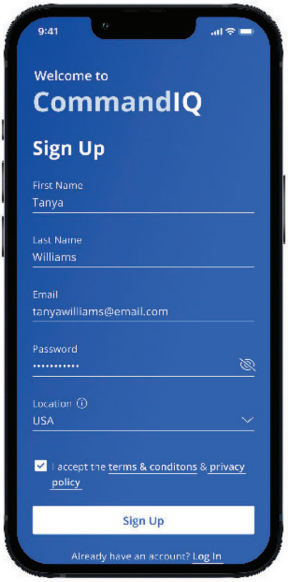
STEP 1

Tap “Let’s Get Started”

If you forget the password to access your CommandIQ, select “Forgot Password?” to reset and access your account.



Visit your local WRT office:
Hazen (101 Main Street W)
Beulah (114 1st Ave NW)
Mobridge (317 E Grand Crossing)



STEP 2

Enter basic personal information

The password you enter here will be the password you use to login to the app.

STEP 3

New system setup

Now, plug your new system into a power outlet. It may take several minutes for the unit to be ready. You'll know once the light turns solid blue.

STEP 4

Scan the QR code

Your system will have a metal plate on the side or bottom. Simply tap the icon and scan the QR code.

Alternately, you can enter the MAC Address and Serial Number also found on that same metal plate.

After you select “Ok”, you may be asked to enter your account number.

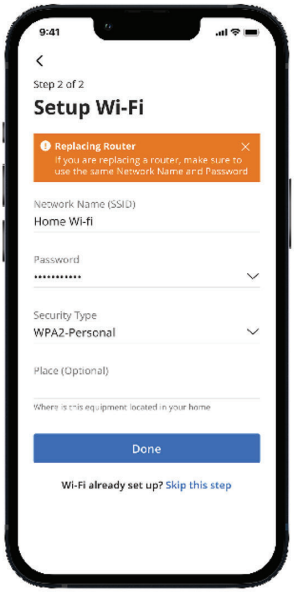
STEP 5

Name the network and create a password

If you are setting up your home network for the first time, you can assign a name and password for your Wi-Fi network.

SSID:_____

PASSWORD:_____

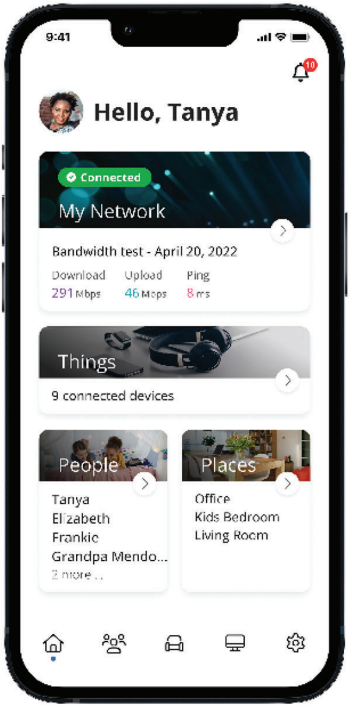


TECHNICIAN: PLACE STICKER HERE

SET-UP GUIDE

Main Dashboard

This is the home screen you'll see every time you open the app



The Dashboard gives you complete control over the devices in your home. From the dashboard you can:

- Create profiles for people and places
- Connect new devices
- Set up a guest network

The My Network at the top of the dashboard is where you can:

- Access your Wi-Fi network settings
- Run a bandwidth test
- View all connected devices
- Disable services
- View device usage

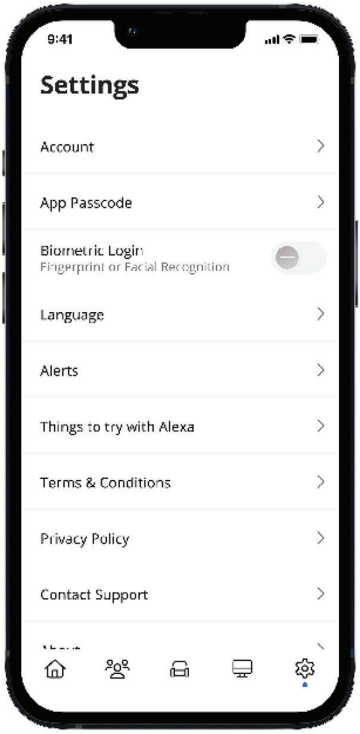
You can also access a list of these connected devices, by selecting "Things" from main dashboard or in the tool bar at the bottom.

Note: If you are using the app on a GigaCenter you will not have access to the bandwidth test.

SET-UP GUIDE

Settings

A world of customization is available to you



Account Name
This will allow you to update the name shown on your app and the login password

Language
Choose your preferred language

Alerts
To receive notifications from the app, leave this in the ON position

Set Passcode
You can set a PIN in lieu of an app login password

Contact Support
Gives you quick access to support contact details

Terms & Conditions
Provides the terms and conditions you acknowledge by using the app

Privacy Policy
Provides the Privacy Policy of the app

About
Provides a brief summary of what the app does

Logout
Provides the ability to log out of the app

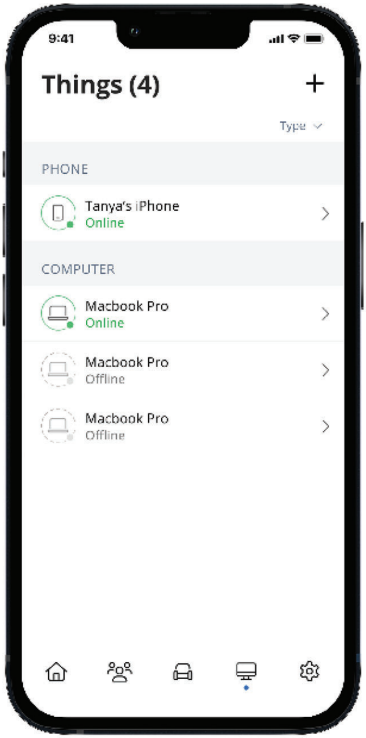
Your App Version will show in the about tab.

Protect what matters most, contact WRT on custom indoor & outdoor security cameras

Things and Device Details

Things allows you to see the devices connected to your network. Tap on a device to see additional details including:

1. Device name
2. Signal strength
3. Internet usage



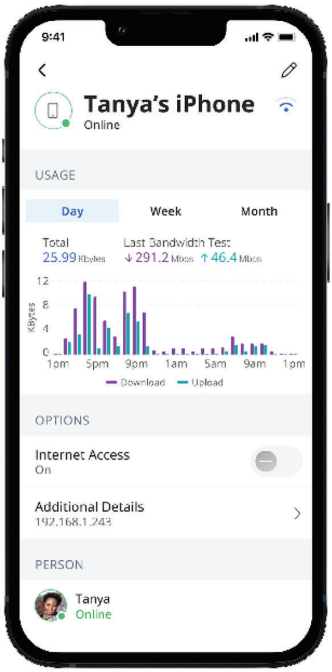
The Device details screen will show the device name at the top of the screen followed by a chart that indicates the amount of data that was used by the device over a period of time.

By tapping into the edit function in the upper right hand corner, you can rename the device to something easier for you to identify.

You can also change the category for this device by selecting the drop down button found within “Additional Details.”

Data usage shows data used by this specific device.

By toggling the On/Off button in the Internet Access section you can turn off or on Wi-Fi for this device.



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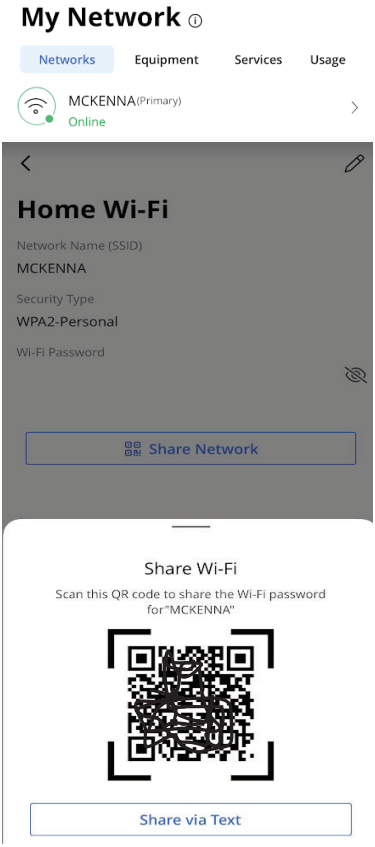
My Network

Manage your network



My Network lets you see your network SSID and change your password.

This also lets you create guest networks and share your password.

To see your Wi-Fi password, click on the network you want to view and then click the eye with the line through it and you can see your password.

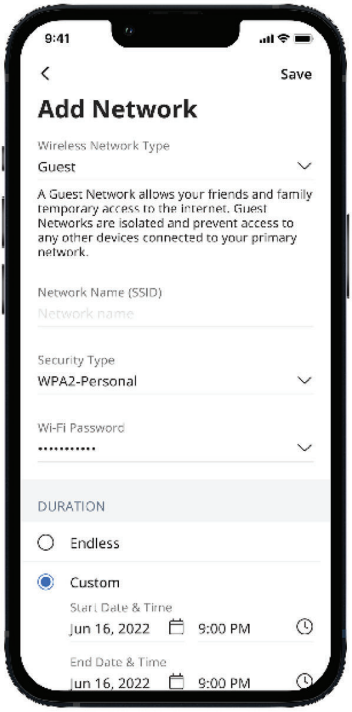
If you want to change your SSID/password, click on the pencil in the upper right.

You can also share your password via QR code by having the person scan the QR code from your device or send it via text message.

SET-UP GUIDE

Guest Network

Creating a guest network has never been easier!



When you tap the My Network section from the top of the main menu you will have the option to create a guest network by selecting Networks.

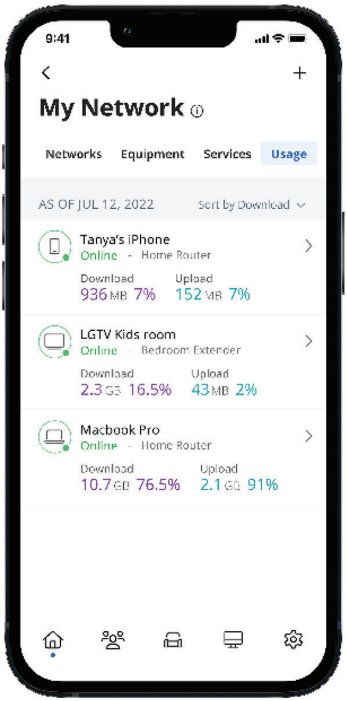
In the Add Network screen, do the following:

1. Set the name of the wireless guest network as you want it to appear for your guests
2. In the drop down box, you can choose to set a password for this guest network, which is highly recommendedto keep your network safe
3. This will bring up additional boxes for you to set and confirm your password
4. If you set this network to Endless, it will stay available
5. The alternative is to set a Start and End time for this guest login to be valid
6. Once you have set the parameters for your guest network, select “Done” at the top of the screen
7. Press “Done” to complete setup. You have the option to share your new network with your guests via text, email or other messaging service
8. To edit your guest network, select “My Network” from the home screen. Select “Networks” and select the network you wish to edit or delete

SET-UP GUIDE

Network Usage

Keep track and monitor the usage for each device



Network Usage is organized by device.

From this view, you can see basic information about usage from each Wi-Fi connected device on your network, including:

1. Device identification and whether the device is connected to Wi-Fi
2. What network device it is connected to
3. Network usage
4. The amount of data that has been used by this device

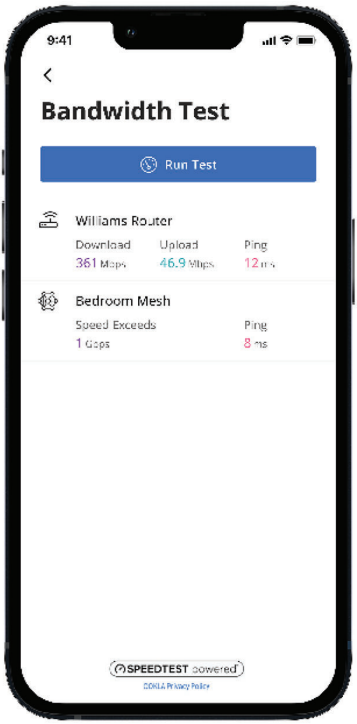
Network usage is updated each time you run a bandwidth test through the app.

Note: This feature is only available with a GigaSpire BLAST.

SET-UP GUIDE

Speed Test

Internet bandwidth test



The easiest way to run a bandwidth test is by tapping into “My Network” and then “Bandwidth Test” icon. Then simply tap the Run Test button.

The speed test will first run between the GigaSpire BLAST and the Internet and then will conduct a speed test between any mesh units and the GigaSpire BLAST. Results will show as a notification and update at this location.

Note: This feature is only available with a GigaSpire BLAST.

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